

Sending e-cards: How it works and common questions answered

How it works

You can use this website to send e-cards for special occasions, and donate the cost equivalent of sending printed greeting cards to a cause that you care about.

- Read [How it Works](#)
- View [30 Second Demo Video](#)

Once you're ready to send your first e-card you can now:

- [Choose a charity e-card design](#)
- [Find my charity to support](#)

Getting into the user account

After making your first donation you can [setup a password](#) here by entering the email address that you used when donating.



*You are assigned a volume of 100 e-cards with your donation.
You can send the same message to everyone or personalise between sends.*

Common questions

- How does it work? View [How it Works FAQs](#)
- What fees do you charge? [View Fees & Pricing](#)
- How do I setup an account? [View Onboarding](#)
- What will you do with my data? [View Data & Security](#)

Common issues

- How do I go back to send more e-cards? [View Top FAQs](#)
- How I know if my e-cards were sent or delivered? [View Delivery Reports](#)
- The Send button is unresponsive? Please try another browser



Send e-cards and donate the cost of sending cards with DontSendMeACard.

Quick Links

- [How it Works](#)
- [User Accounts](#)
- [Delivery Reports](#)
- [Technical Support](#)

Step-by-Step Guide

Send Christmas E-Cards

And donate the cost of cards and stamps!

- 1. Choose your e-card**

Select an e-card image


- 2. Message details**

Who is this e-card from

Write a personal message
- 3. Donation**

Select total cost of sending your cards

£2 £5 £10 £25 £50 £100

Or enter any custom amount.

£

I agree to the [Terms of Use](#) and [Privacy Notice](#).

You can send up to 100 e-cards

You'll be taken to PayPal to make your donation. After that, you'll decide who to send your card to and you'll also be able to preview your card before sending it.

If you need to pay with a credit/debit card, you can still do that using PayPal.

1. Make your donation

- Select an e-card image
- Write a personal message
- Donate the cost of cards via PayPal or credit card

2. Send your e-cards

- Edit your message after you've donated
- Opt to display how much you gave
- Send now or schedule for later

Now, choose your recipients

Who would you like to send your e-card to?

Please bookmark this URL if you would like to return to send more e-cards later. Your volume of e-cards assigned will not expire. You will also receive a thank you email containing this link to get back to this page.

You can send up to 100 e-cards. Enter your email addresses, one on each line:

example_one@email.com

You have already sent cards to the following recipients

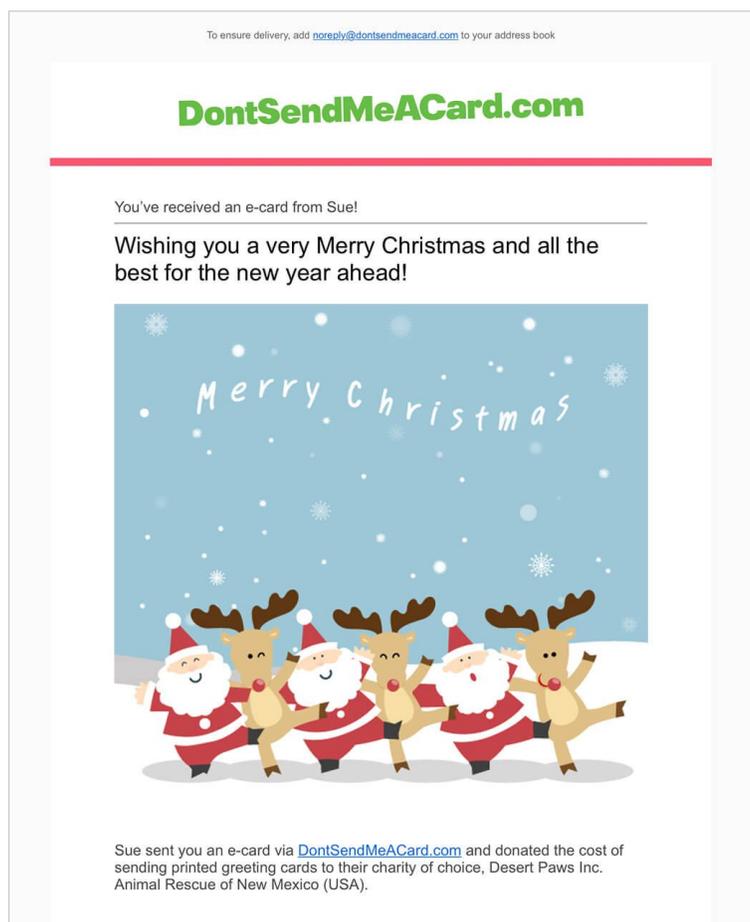
Show how much you have donated?

We never spam your contacts or sell email addresses. [View our privacy policy.](#)

Your e-card



Step-by-Step Guide

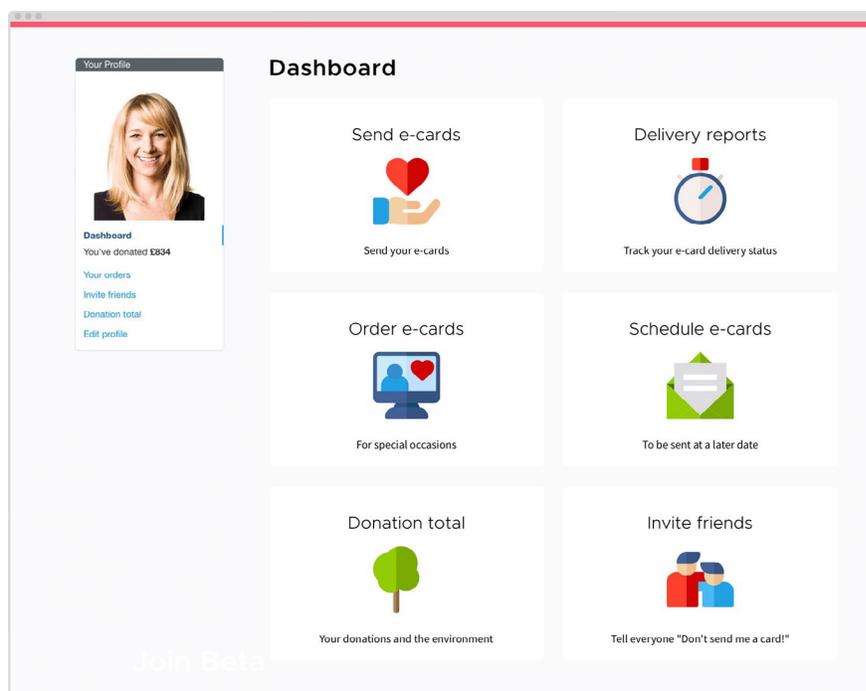


3. Your e-card received

- Loved ones receive an e-card HTML email
- They can follow suit and click 'Do the Same'
- Info shown about your selected cause and their work

4. Setup account access

You can re-access your orders and more at anytime by setting up an account password [here](#).



Step-by-Step Guide

Your orders



Access your e-card orders to send more

Shelter - Birthday - £3.50 - 2020-05-07
[E-Card Report](#)

Somerset Wildlife Trust - Birthday - £1.00 - 2020-04-02
[E-Card Report](#)

NSPCC - Birthday - £3.00 - 2020-03-16
[E-Card Report](#)

5. Track delivery

- When you login to your account and go to Your Orders, you'll see a new button next to each order entitled 'E-Card Report':
- Click the E-Card Report button and you'll be able to see a delivery status report.
- Read full article on Delivery Reports on our [blog](#)

Delivery Report

Track the delivery status of your e-card sends

Shelter - Birthday

Sent to recipient		Delivery Status
example@dontsendmeacard.com	2020-04-30 18:29:02	🔴 Opened
example@dontsendmeacard.com	2020-05-05 12:31:01	🟢 Sent

Status

- 🔴 **Opened**
Success your e-card has been opened in the recipients mail client.
- 🟢 **Sent**
Your e-card was sent but hasn't been read yet by the recipient. If it remains unread please follow the bounce instructions below.
- 🔴 **Bounced (See instructions below)**
Your e-card could not be delivered, and we offer the following workarounds:

6. Carbon savings and donation total

Once you've made a few donations and started sending e-cards you'll be able to see in your account your donation total and how much carbon you've saved by going paperless!